

When every client call matters...

Ensure reliability, security, and flexibility in your firm's business communications. Keep your team connected and clients cared for with advanced cloud phone system capabilities.



Phones & Headsets

Access a range of desk phone and headsets to support your staff's workstyle and support firm operations. Whether attorneys and staff work across different offices or remotely, desk phones can be utilized with the cloud phone system.



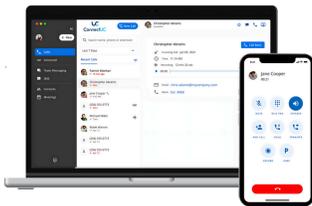
Call Handling & Client Experience

With real-time call status, remote call pick up, call tags, custom ring tones, and much more, admin and support staff can handle client calls on behalf of attorneys with ease.



Case Management Integration

Increase productivity and elevate client experiences integrating case management and other web-based software with the firm's phone system. Explore screen pops for incoming calls, click-to-dial, and call logging capabilities.



Mobile App & Softphone

Whether in the office, hybrid, or fully remote, ensure phone calls, texts, and voicemails can be handled anywhere and with any device using a mobile app and/or PC softphone.



SMS/Text Messaging

Send, receive, and manage texts with your firm's phone numbers, keeping personal and business messages separate. SMS provides another communications channel for clients to reach your team.



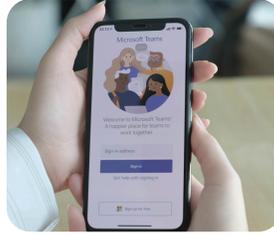
Call Recording

Whether ensuring optimal client experiences, training staff, or documenting conversations for future reference, firms can benefit from recording phone calls.



Call Reporting & Metrics

Real time call activity, advanced reporting, and scheduled reports allows visibility and empowers leadership to make data-backed decisions.



Microsoft Teams Integration

Already using Microsoft Teams? Integrate with the MS Teams softphone and mobile app for a familiar experience, while Recent Communications supports your phone system, call flows, and calling services.



Automation & AI

Streamline workflows and enhance caller experiences with automation and AI features including conversational AI agents, call transcriptions and summaries, real-time call analytics, software integrations, and more.

But what good is technology without the right people supporting it?

“If you are a small or midsize law firm looking to work with a phone vendor who will answer the phone and help you solve an issue in real time, you need to work with Recent Communications.”

Nancy Gimbol, Director of Firm Administration



“Recent Communications was the best decision for our Firm. The transition was seamless. The customer service after the transition was wonderful. The voice quality on our new system is crystal clear. We highly recommend Recent Communications.”

Holly Taylor, Firm Administrator



RECENT **RE∞ROUTE**

Call Continuity & Disaster Recovery

“Our phones can’t be down.”

With today's business cloud communications, there are many factors that can bring your firm's phone services down; internet and power outages, hardware failures, and VoIP service outages.

Our exclusive approach combines methods and technologies to ensure business communications continuity and redundancy.



**We're Reliable
We're Responsive.
We Really Care.**

**Learn More About
Our Difference!**