RECENT COMMUNICATIONS

Are Your Business Communications Championship-Ready?

Call a time out and take this quiz to see if your business communications are built for a winning season.

When your main number is called during business hours...

A.) Calls ring to one person and go to voicemail if they're unavailable
B.) Calls route to a menu with outdated or limited options
C.) Calls are intelligently routed to the right person, team, or menu of options based on time frames

If the power or internet at your office goes down, phone calls...

A.) Stop completely
B.) Can be manually forwarded
C.) Automatically reroute with built-in failover

Do you know if calls are being missed?

A.) No, but surely some slip through
B.) We have some visibility, but limited
C.) Full visibility with analytics, call tracking, and reporting

How quickly can you update the phone system when hiring, supporting remote staff, or opening new locations?

A.) It takes days, if not weeks to get help
B.) We can make some changes internally, but rather not
C.) Changes are quick, flexible, and managed through our provider

How does your team manage business phone calls when working remotely?

A.) They don't make or take calls when remote
B.) Calls are forwarded to cell phones
C.) Staff have access to robust mobile apps and software part of the phone system

When staff collect sensitive data via phone (personal, health, or financial) it's...

A.) On their personal cell phone
B.) Only when at the office using their desk phone
C.) In the office or working remotely using secure desk phones, mobile apps, or computer softphones

Are your business communications scalable to support innovation, AI, and work flow automation?

A.) No, our system is outdated and limited
B.) Maybe, but our provider isn't guiding us forward
C.) Absolutely, our platform is scalable and our partner will help us innovate
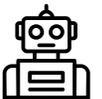
How would you describe the level of support from your current phone provider?

A.) Slow response with limited expertise
B.) Helpful, but requires follow-ups
C.) Fast, expert, and caring support anytime we need it

Want a personalized communications game plan?
Let's huddle!

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Are Your Business Communications Championship-Ready?

With seconds left on the clock, let's see if your business communications are built to finish strong, or if it's time to update your playbook.

Mostly A's
STILL WARMING UP

Your communications setup isn't broken, but could be holding your team back. Limited flexibility, visibility, and resilience can impact customer service, staff productivity, and continuity during disruptions.

Your communications tools are getting the job done, but they're holding the team back.
- Systems are reactive
- Lack of expertise and collaboration from provider
- Limited visibility and control
- Higher risk during outages or staff changes
- Opportunity for modernization and resilience

Mostly B's
SOLID PLAYBOOK

You have a dependable foundation. With a few strategic updates both with the solutions and support from your provider, there's an opportunity to improve efficiency, security, and adaptability as your organization evolves.

You've made smart moves and built a reliable foundation.
- Core systems work well
- Some gaps in flexibility, reporting, or security
- Ready for optimization and better alignment with operations
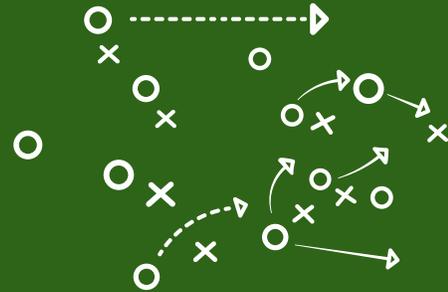
Mostly C's
CHAMPIONSHIP-READY

Your communications environment is built to perform under pressure and your provider is a true partner. Supporting your team, scaling with growth, and protecting operations even when conditions change.

Your communications environment is modern, resilient, and built to win.
- Strong reliability and security
- Scales with growth and change
- Supports staff, leadership, and customer experiences seamlessly

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